



Quality and Environmental Policy Statement

Mercedes – Benz (Thailand) Limited. is permanently creating value for all stakeholder groups: for customers, employees as well as for our business partners and society as a whole. Economic, environmental, and society responsibility go hand in hand along the entire value chain for our sustainable success.

The basis towards the fulfillment of this are the following objectives:

▪ **Leadership and commitment to Excellence**

We strive to always be the best. We create exceptional products and services in order to be the most valuable luxury car brand in the world. The foundation of our work is built on our core values: respect, passion, discipline, and integrity. We commit to continually improve the management systems of the organization to enhance the performances and fulfil our legal and compliance obligations and also expect our business partners to comply with laws and regulations.

▪ **Continuous employee development**

We provide organizational knowledge based on internal and external resources and our leadership principle. We motivate employees to continue develop their personal and professional skills for performance development.

▪ **Customer focus**

We work with and for our customers experience to ensure the best products for their needs and the best solutions for their mobility requirement.

▪ **Environmental protection & prevention of pollution**

We put our best efforts to protect the environment and prevention of pollution in all activities to minimize environmental impact. We use resources responsibly and consistently promote efficiency of resources usage to support sustainable development.

Roland Sebastian Folger
President & CEO

Effective Date: 1 February 2021